

SOUTHERN AFRICAN DEVELOPMENT COMMUNITY

File ref. no.: 18/3/7/1 C

2020-02-05

SADC-RTGS OPERATIONAL NOTICE: 002/2020

SWIFT PERSONAL TOKENS: REFRESH CAMPAIGN TO eTOKEN 5110

SADC-RTGS participants are requested to take note of the below as per the SWIFT Update – January 2020:

"SWIFT began distribution of the eToken 5110 model in Q2 of 2017. This model replaces the existing personal token eToken-PRO and the 3Skey tokens eToken-PRO and NG Flash.

If you are still using the personal token eToken-PRO or the 3Skey tokens eToken-Pro and NG Flash, you must replace your token **before 31 December 2020**. These models will be out of support after this date."

Participants using SWIFT tokens to access services, e.g. SIRESSWeb should take note of the above and take appropriate action if required to avoid issues connecting to the platform from the above mentioned date.

For further information and frequently asked questions on the topic participants can access the below SWIFT link. https://www2.swift.com/kb/#/tip/5023149

Yours sincerely,

Magedi-Titus Thokwane SADC-RTGS OPERATIONS SOUTH AFRICAN RESERVE BANK

SADC-RTGS Customer Support Centre Telephone No +27 12 313 4622 / Email address SADC-RTGS-CSC@resbank.co.za